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Human Services as Complex Organizations

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Human Services as Complex Organizations

Human Services as Complex Organizations
With examples from a variety of organizations - such as social service agencies, hospitals, schools, child guidance clinics and family service agencies - this volume examines current theory on human services as complex organizations.

The contributors emphasize how organizational characteristics affect the delivery of services and the patterns of relations between staff and clients. They also address structural features shared by organizations, including high frequency of staff stress and burnout and problems of effectiveness evaluation.

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